

## ELMARK PROFILE AT A GLANCE





DÉCOR LIGHTING MODERN LUX CRYSTAL VINTAGE CLASSIC DESIGN INDOOR LIGHTING SPOTLIGHTS DOWNLIGHTS LED PANELS LED PROFILES LED FIXTURES LAMPS & COMPONENTS .... LED BULBS LED TUBES LED STRIPS



STREET

HIGH BAYS

FLOODLIGHTS

## LV ELECTRICAL AUTOMATION



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www.elmarkholding.eu ELMARK

PROFESSIONAL ELECTRICAL EQUIPMENT

CENTRAL WAREHOUSE



EUROPEAN MANUFACTURER



PORTFOLIO



INTERNATIONAL INSURANCE



## WHAT MAKES US DIFFERENT?

ELMARK is European trusted brand for LV electrical automation and supplies, indoor and outdoor luminaires. Our diversified portfolio offers an effective path to fast growth, we answer to our existing customers' needs and at the same time we have the opportunity to establish new markets. We have more than 18 years of experience in providing high performance solutions across a range of different sectors such as residential, hospitality and recreation, office, industry, road and cityscape.

Our well-balanced portfolio ensures excellent market coverage with outstanding quality. We have built trust and creditability with our partners as ELMARK enjoys the recognition of INTERTEK for safe and reliable products, manufactured in accordance with the European safety requirements and quality standards.

ELMARK showcases and maintains product safety and performance, we provide 7 years worldwide warranty as confidence in our production quality.

For more than 12 years partnership with ALLIANZ, Germany we do not have a single claim for the International insurance which guarantees coverage of damages that may occur as a result of any act or omission relating to ELMARK products. We always stay in tune with the environment, safety standards and comfort demand.

Our research and development department currently works on new features and technologies important for the future, that will generate benefits to all our partners, such as smart buildings solutions tailored to clients personal needs and comfort. We constantly develop our product portfolio into a meaningful, differentiated and winning asset. Thanks to continuous improvement and developments we successfully leverage our core competences of lighting and electrical under one roof.

ELMARK Brand was born

2000

Dynamic expansion on Bulgarian market

2002

NEW company in ROMANIA

2003

Starts production of Low Voltage Electrical Equipment

200





## OUR VISION

ELMARK aims to be your trusted partner that offers the balance of high quality, efficiency and comfort.

## MISSION

ELMARK is focused to ensure high reliability and cost effective solutions to all consumers. We keep improving our components and products, productivity, quality control, added value, and cost reduction in order to offer market-aligned solutions worldwide.

## OUR VALUES

Ethical / Respectful / Team Player / Dedicated / Caring / Sustainable / Flexible



**UAE, Dubai** Middle East Test Centre & Warehouse



## TECHNICAL SUPPORT AND CONSULTING

We operate from 10 different locations across the globe to ensure flexible approach to every project worldwide. Our experienced engineers and advisors have a proven ability to provide technical expertise on different projects from small private clients to large-scale market centres. We ensure viable and sustainable product solutions as well as clear and useful advice.

Our ELMARK library offers a variety of technical documents to provide guidance on standards, safety, usage and installation. Each product dossier contains certificates, Data Sheet with product specification, test reports, Photometric Data (IES) Files that help professionals select products and systems that are most appropriate for their requirements.



## PRODUCTION FACILITIES

ELMARK Production Complex consists of a manufacturing plant and testing centres for both low- voltage electrical and lighting solutions. We successfully combine automated technology with experience to meet quality highest standards, ensure high efficiency and add value to our clients.

The Complex together with the adjacent warehouse facilities occupy a total area of 10,000 m2, strategically located in Bulgaria, nearby the Black Sea where it benefits from its proximity to major transport links and direct access to European market.









## LOGISTICS AND SUPPLY CHAIN

Successful inventory management plays a key role for our growth strategy. ELMARK keeps in stock more than 10 000 finished products to answer customer demand and reduce the lead time. Our customized ERP, WMS and digital business solutions increase our organization productivity and visibility at all levels. Flexibility and cost-effective operations helps us increase speed, improve competitiveness and maintain customer satisfaction. ELMARK fleet of vehicles and trusted logistic partners provide fast and reliable delivery solutions.







STOCK AVAILABILITIES





#### COMMERCIAL BENEFITS ELMARK offers its customers unrivalled combination of products at **PROFIT MIX** TRAINING competitive prices. We are proud with our widespread international network of highly-valued business partners in over 50 countries. Understanding our clients' requirements stays at the centre of our business cooperation. We apply proven industry and market MARKETING DEDICATED concepts and training for both SUPPORT ACCOUNT MANAGER business-to-business and business-to-consumer companies. We focus to build strong and lasting relationships and maintain friendly communication with our partners. All of our customers are provided with a dedicated account manager AFTERSALES SUPPORT LONG TERM PARTNERSHIP to deliver the highest level of customer service. NEW NEW **Building Second** ELMARK DIGITAL, **Middle East-Sales and** Logistics Branch and company in product line Logistic Centre E-Business Platform, **Test Centre in Dubai** UNITED KINGDOM of 4000 sq.m, Mobile Application, Decorative **Retail Franchise** Check & Order System and SLOVAKIA Silicon Oasis, UAE Lighting 2015 2016 2017 2018

## LOOKING FOR A NEW BUSINESS OPPORTUNITY?

JOIN ELMARK RETAIL FRANCHISE!

**THERE IS ONE RULE that is common for the success across all markets around the world** – to offer quality goods at balanced prices and to follow a consistent, straightforward and 'win-win' commercial policy.



Jelez Georgiev, CEO

## WHY ELMARK IS THE RIGHT BUSINESS INVESTMENT?

Run your own business while benefit from an international brand, successful business model and the support of a market leader.



- A proven business model
- Diversified portfolio
- No previous experience required
- High level training and support for owners and their teams
- Exclusive territory
- Extensive operational support
- Extensive merchandising support
- Extensive marketing support
- Different Retail concepts
- Ongoing consultation and trainings
- Mobile flexible solutions
- E-commerce advantages
- Transparent process of business

# **TAKE** ELMARK COMPACT CATALOGUE **FOR FREE!**

Make you orders anytime, anywhere with ELMARK App.

ELMARK www.elmarkholding.eu





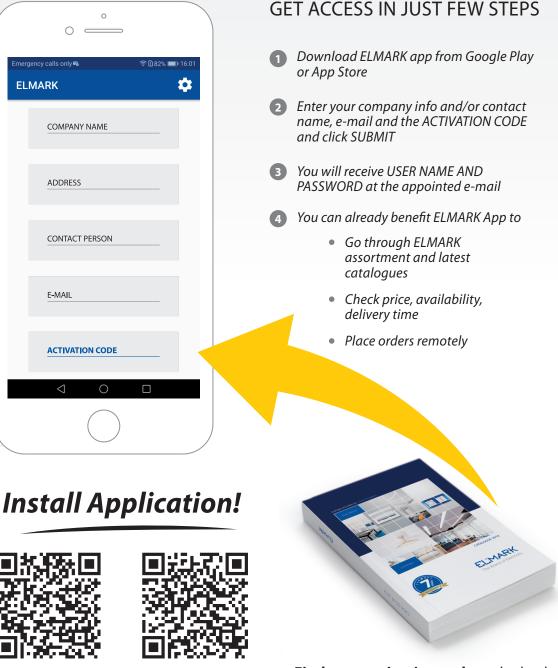
GET IT ON

Goo<u>gle Play</u>

## **ELMARK BUSINESS APP**

ACCESS TO MORE THAN 10 000 ITEMS ANYWHERE, ANYTIME

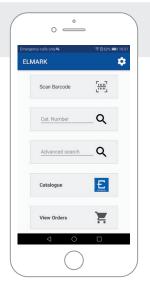
# ELMARK E-BUSINESS PLATFORM



Download on the

App Store

**Find your activation code** at the back of **ELMARK POCKET CATALOGUE** or request one from your ELMARK supplier.



## MAIN PAGE

۲ ۵ SCAN: the QR code on any catalogue page

FIND: your product by catalogue number or description



### **PRODUCT PAGE**

CHECK: Prices Stock Availability Delivery Time Order Status

**SUBMIT:** New Orders Book Goods In Advance



LIZA

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NESY | ROSY | KARY



## ONLINE CATALOGUE

Use ELMARK Online Catalogue to order any item by clicking the QR code

ELMARK

## EXTENDED WARRANTY UP TO 7 YEARS

The production of ELMARK products is closely supervised by qualified engineers to guarantee high quality level. We warrant that our products are manufactured in accordance with all applicable European standards and are free from defects in materials and workmanship.

We are proud with **ALLIANZ GERMANY** recognition for the lack of claims for **12 consecutive years** in regard of insurance "Product liability" for **1 500 000 EUR**. ELMARK guarantees professional production and products durability and offers its clients the possibility to receive an Extended Warranty for all ELMARK products that have been purchased.

## Extended warranty package:

- total 7 years full warranty for products in Automation
- total 5 years full warranty for products in Electrical materials
- total 5 years full warranty for products in LED Lighting
- total 5 years full warranty for products in Decor lighting



**Register your purchase** at www.elmarkholding.eu and get up to **7 years extended warranty** for ELMARK products.

For more information read the General Terms and Conditions